



## LIMITED WARRANTY

Ashley extends the following limited warranty for Ashley gas appliances that are purchased from an Ashley authorized dealer.

Components Covered	Warranty Period	
	Labor	Parts
Blowers, electronic components, valves and remotes	2 years	3 years
Logs and firebrick panels	2 years	10 years
Burners	2 years	Limited Lifetime
Combustions chamber, heat exchangers and factory-installed glass	2 years	Limited Lifetime
Castings and baffles	2 years	5 years
Accessories	2 years	2 years
Purchased replacement parts		90 days

### **WARRANTY COVERAGE**

This warranty is non-transferable and is made to the original retail purchaser; provided the purchase was made through an authorized Ashley dealer, and subject to the conditions, exclusions and limitations contained herein. After installation, if covered components manufactured by Ashley are found to be defective in materials or workmanship during the applicable warranty period, Ashley will, at its option, repair or replace the covered components. Ashley, at its own discretion, may fully discharge all its obligations under such warranties by replacing the product itself or refunding the verified purchase price of the product itself. The maximum amount recoverable under this warranty is limited to the purchase price of the product. This warranty is subject to conditions, exclusions and limitations as described below.

### **WARRANTY PERIOD**

Warranty coverage begins on the date of original purchase. In the case of new home construction, warranty coverage begins on the date of first occupancy of the dwelling or six months after the sale of the product by an independent, authorized Ashley dealer/ distributor, whichever occurs earlier. The warranty shall commence no later than 18 months following the date of appliance shipment from Ashley, regardless of the installation or occupancy date. The warranty period for parts and labor for covered components is provided in the following table. The term "Limited Lifetime" in the table below is defined as 20 years from the beginning date of warranty coverage. These time periods reflect the minimum expected life of the designated components under normal operating conditions. The warranty for components replaced under the terms of this warranty shall extend only for the remaining period of the original warranty. The warranty for products replaced under the terms of this warranty shall extend only for the remaining period of the original warranty.

### **WARRANTY CONDITIONS**

- This warranty only covers Ashley appliances that are purchased through an Ashley authorized dealer or distributor. A list of Ashley authorized dealers is available on the Ashley branded websites.
- This warranty is only valid while the Ashley appliance remains at the site of original installation.
- Contact your installing dealer for warranty service. If the installing dealer is unable to provide necessary parts, contact the nearest Ashley authorized dealer or supplier. You may be responsible for additional service fees if you are seeking warranty service from a dealer other than the dealer from whom you originally purchased the product.
- Check with your dealer in advance for any costs to you when arranging a warranty call. Travel and shipping charges for parts are not covered by this warranty.

## **WARRANTY EXCLUSIONS**

Damages resulting from

- Failure to install, operate, or maintain the appliance in accordance with the installation instructions, operating instructions, and listing agent identification label furnished with the appliance.
- Failure to install the appliance in accordance with local building codes and/or authorities having jurisdiction.
- Shipping or improper handling.
- Improper operation, abuse, misuse, continued operation with damaged, corroded or failed components, accident, or improperly/incorrectly performed repairs.
- Environmental conditions, inadequate ventilation, negative pressure, or drafting caused by tightly sealed constructions, insufficient make-up air supply, or handling devices such as exhaust fans, forced air furnaces or other such causes.
- Use of fuels other than those specified in the operating instructions.
- Installation or use of components not supplied with the appliance or any other components not expressly authorized and approved by Ashley.
- Modification of the appliance not expressly authorized and approved by Ashley in writing.
- Interruptions or fluctuations of electrical power supply to the appliance.
- Changes in surface finishes because of normal use. As a heating appliance, some changes in color of interior and exterior surface finishes may occur. This is not a flaw and is not covered under warranty.
- Damage to printed, plated, or enameled surfaces caused by fingerprints, accidents, misuse, scratches, melted items, or other external sources and residues left on the plated surfaces (e.g., from the use of abrasive cleaners or polishes).
- Repair or replacement of parts that are subject to normal wear and tear during the warranty period. These parts include but are not limited to paint, door gaskets, grates, batteries, and the discoloration of glass.
- Any part of a pre-existing fireplace system in which an insert or a decorative gas appliance is installed.

## **WARRANTY VOIDED IF**

- The appliance has been over-fired or operated in atmospheres contaminated by damaging chemicals. Over-firing can be identified by, but not limited to, warped plates or tubes, rust colored cast iron, bubbling, cracking and discoloration of steel or enamel finishes.
- The appliance is subjected to prolonged periods of dampness or condensation.
- There is any damage to the appliance or other components due to water or weather damage which is the result of, but not limited to, improper chimney or venting installation.

## **LIABILITY LIMITATIONS**

The original owner's exclusive remedy and Ashley's sole obligation under this warranty, under any other warranty, express or implied, or in contract, tort or otherwise, shall be limited to replacement, repair, or refund, in Ashley's sole and absolute discretion. In no event will Ashley be liable for any incidental or consequential damages. THE LIMITED WARRANTY SET FORTH HEREIN IS THE SOLE WARRANTY PROVIDED TO PURCHASER AND IS IN LIEU OF ALL OTHER WARRANTIES AND REPRESENTATIONS, EXPRESS OR IMPLIED. ASHLEY MAKES NO REPRESENTATIONS OR WARRANTIES WHATSOEVER, EXPRESS OR IMPLIED, WITH RESPECT TO THE PRODUCT, OTHER THAN (i) THE LIMITED WARRANTY ABOVE, AND (ii) ANY IMPLIED WARRANTIES IMPOSED BY APPLICABLE LAW WHICH CANNOT BE WAIVED OR DISCLAIMED UNDER APPLICABLE LAW. ALL OTHER WARRANTIES OF ANY KIND, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED AND EXCLUDED TO THE FULLEST EXTENT NOT PROHIBITED BY APPLICABLE LAW. This Limited Warranty gives the purchaser specific legal rights; a purchaser may have other rights depending upon where he or she resides. Some states do not allow the exclusion or limitation of special, incidental or consequential damages, or state law may affect the duration of limitations, so the above exclusion and limitations may not be applicable.