Please read this entire manual before installation and use of this pellet fuel-burning room heater. Failure to follow these instructions could result in property damage, bodily injury, or even death. Contact your local building or fire officials about restrictions and installation inspection requirements in your area.

Save these instructions.

This manual will help you to obtain efficient, dependable service from the heater, and enable you to order repair parts correctly. Keep in a safe place for future reference.

SAFETY AND EPA COMPLIANCE
Your pellet stove has been approved for installation in the USA and Canada. It may also be installed in a manufactured or mobile home (for USA only). Your stove conforms to UL 1482-11 (R2015), 2010, and Certified to ULC S627-00, and(UM) 84-HUD

French version is available for download from the U.S. Stove website: http://www.ussstove.com
La version française est disponible pour téléchargement à partir du site
U.S. Stove website: http://www.ussstove.com
This unit is not intended to be used as a primary source of heat.

U.S. Environmental Protection Agency
Certified to comply with 2015 particulate emissions standards.
Specifications

CONGRATULATIONS!

You’ve purchased a heater from North America’s oldest manufacturer of wood burning products.

By heating with wood you are helping to CONSERVE ENERGY!

Wood is our only Renewable Energy Resource. Please do your part to preserve our wood supply. Plant at least one tree each year. Future generations will thank you.

This manual describes the installation and operation of the GW1949 wood heater. This heater meets the 2015 U.S. Environmental Protection Agency’s crib wood emission limits for wood heaters sold after May 15, 2015. Under specific test conditions this heater has been shown to deliver heat at rates ranging from 7481 to 19475 Btu/hr and 1.9g/hr.

<table>
<thead>
<tr>
<th>HEATING SPECIFICATIONS</th>
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<tbody>
<tr>
<td>Estimated Fuel Burn Rate* (lowest setting)</td>
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<tr>
<td>Estimated Burn Time (lowest setting)</td>
</tr>
<tr>
<td>Hopper Capacity</td>
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</table>

* Pellet size may effect the actual rate of fuel feed and burn times. Fuel feed rates may vary by as much as 20%. Use PFI listed fuel for best results.

<table>
<thead>
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<th>DIMENSIONS</th>
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<tr>
<td>Height</td>
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<tr>
<td>Width</td>
</tr>
<tr>
<td>Depth</td>
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<tr>
<td>Weight</td>
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</tbody>
</table>

Note: Register your product on line at www.usstove.com. See “Limited Warranty” section for specific warranty information for your new purchase. Save your receipt with your records for any claims.

It is highly recommended that the initial burn of your new stove be done outdoors. The paint used to coat your stove a high temperature paint that is dry upon arrival but has a final cure that happens during the initial burn. This cure will last 20-30 minutes and will produce fumes and some smoke.

OUR COMMITMENT TO SAFETY

These stoves are constructed with utmost care and precision. Designs comply with national safety standards. However, personal safety begins with good fire management.

The temperatures of surfaces on your stove extremely hot during operation. It is essential to monitor foot traffic around the stove to prevent burns and protect the overall safety of your home and loved ones.

- Always read and follow the instructions for safe use and maintenance of your stove.
- Surfaces of the stove get EXTREMELY HOT!
- Be aware that surfaces may still be hot for an extended period of time after the stove has been shut down.
- Never leave young children or pets around any heating source.
- Educate your family before beginning operation of your new stove.
- Never block free airflow through the open vents of the stove.
- Do not place flammable items on or near any stove.
- Never place foreign objects in the hopper.
- This stove was designed and approved for pelletized wood fuel only. Any other type of fuel burned in this stove is prohibited.
- This is a wood stove that burns pellet fuel. It must be treated as a wood stove. As with any wood stove periodic cleaning and maintenance is required. Failure to clean and maintain your stove and chimney may result in poor performance.
- Always allow the stove to cool completely before performing any maintenance.

Never use gasoline, gasoline type lantern fuel, kerosene, charcoal lighter fluid, or similar liquids to start up or freshen up a fire in this stove. Keep all such liquids well away from the stove while in use.
Install vent at clearances specified by the vent manufacturer. The chimney connector shall not pass through an attic or roof space, closet or similar concealed space, or floor, or ceiling. Where passage through a wall or partition of combustible construction is desired, the installation shall conform to CAN/CSA-B365, US-L vent installation code for solid-fuel burning appliances and equipment. Exhaust vent required for residential installation or mobile home installation (US only) is a listed type “L” or “PL” venting - 3”/76mm or 4”/102mm diameter. If installed into a tightly constructed home, (Mobile Home) a fresh air opening of at least 2” (150mm) diameter into the room where the unit is installed is required.

Attach and secure the exhaust venting system to the product and to each adjoining section. All joints for connector pipe shall be required to be fastened with at least three screws. The area where the vent pipe penetrates to the exterior of the home must be sealed with silicone or other means to maintain the vapor barrier between the exterior and the interior of the home. Vent surfaces can get hot enough to cause burns if touched. Noncombustible shielding or guards may be required.

**WARNING:** Do not compromise instructions for installation or make changes to manufacturers specifications during the installation of this product.
Stove Pipe Install/ Helpful Hints

This stove has no need for electricity, it operates with a natural draft. The strength of the draft is determined by the height of its chimney, and that’s why the chimney installation is the determining factor on how well this stove will perform. This stove will operate best with a straight chimney either 3” diameter or 4” diameter with 8ft to 12ft overall height, although it will operate with many variance’s of chimney height and configurations, they will all bring varied results in burn time and fuel usage. A straight chimney is always the best configuration for this pellet stove.

Install option one: When 8ft to 12ft length of chimney is used 3” diameter chimney will do. When having to use more than 15ft of chimney, then 4” diameter vent is best. Taller or longer chimney system’s may need a barometric damper installed immediately off the top of the stove to be able to control the stove down in the 400 degree heat range as you can experience excessive draft and the stove will want to run hotter. You can also adjust the bars closer together on the burn basket to lower temp if it starts running to hot. A 4” diameter pipe is recommended if you decide to go through the wall, and you need to terminate above the roof at least 24” using pellet vent. When going into a existing chimney then you must run 4” vent all the way through any existing chimney.

Install option two: Use minimum 24 gauge single wall pipe in 4, 5 or 6 inch diameter when connecting to listed factory built chimney. Use a 3-4, 3-5 or 3-6 inch increaser directly off the stove then connect to the required length of pipe to reach the factory built chimney. A slip joint can be used to allow connection to the factory built chimney or a plug can be inserted at the entry point of the factory built chimney. The connector pipe shall pass through the plug a minimum of 4 inches or can pass through the entire length of the chimney. When using this method install another properly sized plug at the top of the chimney and continue connector pipe out and above the plug at least 2 inches. Install proper sized cap or in the event factory built cap is already in place with spark arrester, the connector pipe can be terminated under the existing factory built cap.

When installing your stove, an all vertical stove pipe, straight up and through the roof is best. This will insure a good upward draft that all stoves need to operate. The more twists and turns you have in stove piping the more it will restrict the draft. This is true for all stoves.

IMPORTANT: It is important for the stove pipe to extend to at least as high as the highest point of your roof. Any reduction in clearance to combustibles may only be done by means approved by a regulatory authority. Install vent at clearances specified by the vent manufacturer.
Stove Pipe Install/ Helpful Hints

Clearance to Combustibles

<table>
<thead>
<tr>
<th>Dimension</th>
<th>Left Sidewall to Stove</th>
<th>8&quot; (203mm)</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Backwall to Stove</td>
<td>2&quot; (51mm)</td>
</tr>
<tr>
<td>B</td>
<td>Backwall to Flue*</td>
<td>13.5&quot; (343mm)</td>
</tr>
<tr>
<td>C</td>
<td>Sidewall to Flue*</td>
<td>14.5&quot; (369mm)</td>
</tr>
<tr>
<td>D</td>
<td>Ceiling Height</td>
<td>36&quot; (915mm)</td>
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</table>

Residential standard construction requires fresh air source within 24" of the stove. Follow all state and local codes for outside air with a solid fuel appliance.

Mobile homes require outside air, use a vent with a rigid or flex pipe connected to the stove, and an outside screen vent cap, the stove must be secured to the floor, and grounded with a number 10 gauge wire.
COMBUSTIBLE WALL CHIMNEY CONNECTOR PASS-THROUGHS

**Method A.** 12" (304.8mm) Clearance to Combustible Wall Member: Using a minimum thickness 3.5" (89mm) brick and a 5/8" (15.9mm) minimum wall thickness clay liner, construct a wall pass-through. The clay liner must conform to ASTM C315 (Standard Specification for Clay Fire Linings) or its equivalent. Keep a minimum of 12" (304.8mm) of brick masonry between the clay liner and wall combustibles. The clay liner shall run from the brick masonry outer surface to the inner surface of the chimney flue liner but not past the inner surface. Firmly grout or cement the clay liner in place to the chimney flue liner.

**Method B.** 9" (228.6mm) Clearance to Combustible Wall Member: Using a 6" (152.4mm) inside diameter, listed, factory-built Solid-Pak chimney section with insulation of 1" (25.4mm) or more, build a wall pass-through with a minimum 9" (228.6mm) air space between the outer wall of the chimney length and wall combustibles. Use sheet metal supports fastened securely to wall surfaces on all sides, to maintain the 9" (228.6mm) space. When fastening supports to chimney length, do not penetrate the chimney liner (the inside wall of the Solid-Pak chimney). The inner end of the Solid-Pak chimney section shall be flush with the inside of the code-approved masonry chimney with a flue liner flue, and sealed with a non-water soluble refractory cement. Use this cement to also seal to the brick masonry penetration.

**Method C.** 6" (152.4mm) Clearance to Combustible Wall Member: Starting with a minimum 24 gauge (.024" [.61mm]) 6" (152.4mm) metal chimney connector, and a minimum 24 gauge ventilated wall thimble which has two air channels of 1" (25.4mm) each, construct a wall pass-through. There shall be a minimum 6" (152.4mm) separation area containing fiberglass insulation, from the outer surface of the wall thimble to wall combustibles. Support the wall thimble, and cover its opening with a 24-gauge minimum sheet metal support. Maintain the 6" (152.4mm) space. There should also be a support sized to fit and hold the metal chimney connector. See that the supports are fastened securely to wall surfaces on all sides. Make sure fasteners used to secure the metal chimney connector do not penetrate chimney flue liner.

**Method D.** 2" (50.8mm) Clearance to Combustible Wall Member: Start with a solid-pak listed factory built chimney section at least 12" (304mm) long, with insulation of 1" (25.4 mm) or more, and an inside diameter of 8" (2 inches [51mm] larger than the 6" [152.4mm] chimney connector). Use this as a pass-through for a minimum 24-gauge single wall steel chimney connector. Keep solid-pak section concentric with and spaced 1" (25.4mm) off the chimney connector by way of sheet metal support plates at both ends of chimney section. Cover opening with and support chimney section on both sides with 24 gauge minimum sheet metal supports. See that the supports are fastened securely to wall surfaces on all sides. Make sure fasteners used to secure chimney flue do not penetrate flue liner.

NOTES: Connectors to a code-approved masonry chimney with a flue liner, excepting method B, shall extend in one continuous section through the wall pass-through system and the chimney wall, to but not past the inner flue liner face. A chimney connector shall not pass through an attic or roof space, closet or similar concealed space, or a floor, or ceiling.
Stove Pipe Install/ Helpful Hints

- Have your stove and chimney system installed by a certified stove installer or licensed contractor.
- All installations must meet local codes.
- Install option 1: Use 3”-4” listed L vent pellet pipe -or- Install option 2: Use 4, 5, or 6 inch class A 103 HT chimney system. **Note:** Do not mix use of chimney systems during installation. Use 1 system type throughout the installation.
- Use a minimum of 24 gauge, 4 inch or larger connector pipe with the class A 103 HT chimney system (install option 2).
- This is a wood stove that burns wood pellet fuel. This means natural draft is running the stove. It must be treated as a wood stove with the pipe installation being as vertical as possible to obtain maximum upward draft.
- Horizontal runs and elbows are discouraged.
- Do not install a manual flue damper in the exhaust vent.

**DO NOT CONNECT THIS UNIT TO CHIMNEY FLUE SERVING ANOTHER APPLIANCE.**

Chimney connector must be in good condition and kept clean. The chimney connector and chimney should be inspected by a qualified person annually or per ton of pellets to determine if a creosote or fly ash build-up has occurred. If creosote has accumulated, it should be removed to reduce the risk of a chimney fire. Inspect the system at the stove connection and at the chimney top. Cooler surfaces tend to build creosote deposits quicker, so it is important to check the chimney from the top as well as from the bottom. The creosote should be removed with a brush specifically designed for the type of chimney in use. A qualified chimney sweep can perform this service. It is also recommended that before each heating season the entire system be professionally inspected, cleaned and, if necessary, repaired. To clean the chimney, disconnect the vent from the stove. Exhaust venting system termination requirements, including location restrictions: relationships to air inlets, distance from windows, doors, air inlets, and distance to combustible materials MUST BE MAINTAINED AT ALL TIMES.

For residential use Install only with a chimney complying with the requirements for class A 103 HT chimneys in the standard for chimneys, Factory built, residential type and building heating appliance.

For mobile home use (US ONLY) Install with class A 103 HT chimney using 4, 5 or 6 inch diameter with ceiling trim plate, attic insulation shield, flashing, storm collar and cap. 4, 5 or 6 inch dual wall connector pipe can be used to chimney.

**WARNING:** Do not install in a sleeping room! Cautions: structural integrity of the mobile home floor, wall, and ceiling/roof must be maintained.

When this room heater is not properly installed, a house fire may result. To reduce the risk of fire, follow the installation instructions. Contact local building or fire officials about restrictions and installation inspection requirements in your area.

For basement use, Install only with a chimney complying with the requirements for class A 103 HT chimneys in the standard for chimneys, Factory built, residential type and building heating appliance. Outside air source must be supplied.

**DO NOT CONNECT TO OR USE IN CONJUNCTION WITH ANY AIR DISTRIBUTION DUCT WORK UNLESS SPECIFICALLY APPROVED FOR SUCH INSTALLATION.**

Taller or longer chimney system’s may need a barometric damper installed immediately off the top of the stove to be able to control the stove down in the 400° range as you can experience excessive draft and the stove will want to run hotter.
Main Body Assembly

**Caution! The appliance is very heavy. The assistance from a second person is strongly suggested. Please use proper lifting technique when positioning the appliance for assembly and installation.**

**ITEMS NEEDED**
1. One 1/2" opened ended wrench
2. One 7/16" open ended wrench
3. One 3/4" socket and ratchet wrench
4. Screw gun (cordless is recommended)
5. One 5/16" nut driver (extension is recommended)
6. One torpedo level

**STEP 1**
Prepare a solid flat work surface. Lay the main stove body on the work surface. Position the stove so that the legs are hanging off of the surface approximately six inches.

**STEP 2**
Install the base as shown with the two (2) 7/16" hex bolts, two (2) flat washers, and two (2) lock washers provided with your stove. **Note:** There is a long end and a short end to the base. To ensure stability of the stove, the long end must face the right side of the stove.

**STEP 3**
To install the hopper, place the stove upright on the floor. Use four (4) 10-24X 3/8 bolts and four (4) 10-24 hex nuts to attach the hopper to the feed shoot. Level the hopper to the stove by placing the torpedo level on the top lip of the hopper. When the hopper is level with the stove, use two (2) self-drilling screws to fasten the hopper to the stove as shown.

**CAUTION:** Do Not over tighten the screws as this could cause stripping of the screw threads.

**Note:** Make sure you are working on a level work surface. Hopper must be level with the stove; a second set of eyes looking at the front of the stove is a good idea.

**STEP 4**
Install the pellet slide as shown. The chute (flat end) will go in first. The pellet slide will slide in and seat at the bottom of the feed tube.
Assembly

Install the temperature gauge by using a pair of needle nose pliers.

Insert the damper slide into place; it will only fit one way.

Install primary burn tube, secondary burn plate, and ash tray.

Screw on damper slide handle by turning clockwise.
Seal Instructions

HOPPER OPENING
Apply adhesive side of insulation rope to the top edge of the hopper opening. Fold the rope over the hopper opening edges.

FEED TUBE AND TUBE LID
Apply adhesive side of insulation rope to the top edge of the feed tube opening. Fold the rope over the feed tube opening edges. Apply adhesive side of insulation rope to open side of feed tube lid. Overlap the rope 1/8" on the open edge of the lid and leave a 1/4" of space on each end of the rope.

FRONT AND BACK SIDE OF HOPPER FEED TUBE
Apply silicone around all four edges. Fill the entire void.
ALL PELLET FUELS ARE NOT CREATED EQUAL!
It is recommended not to buy pellet fuel in bulk until experience has revealed the best pellet fuel available in your area.
• The stove was developed to burn pelletized wood fuel only! Pellets ¼” (6.35mm) diameter and approximately 1” (25.4) long should be used.
• Burning fuels other than wood pelletized fuel is not permitted.
• This stove feeds pellets at a preset rate. Adding fuel by hand or burning fuel other than pellets will not increase the heat output and could impair the stove performance.
• DO NOT block the fresh air intake ports – this will seriously affect the performance of the stove.
• DO NOT try to burn wet pellets or pellets that were previously opened and have been stored in the elements. Pellets that are stored in the elements are prone to absorbing moisture resulting in poor performance from the stove. Storing opened pellets indoors or in an air tight container is recommended.
• Store pellet fuel in a dry area.
• Stove performance not only depends on the quality of the pipe installation but also on the quality of the pellet fuel introduced to the stove. Avoid the use of pellets with excess fines, binders or high ash content. ONLY USE PREMIUM GRADE PELLETS WITH AN ASH CONTENT OF .5% OR LESS.
• DO NOT BURN GARBAGE OR FLAMMABLE FLUIDS SUCH AS GASOLINE, NAPHTHA, ENGINE OIL OR ANY OTHER SUBSTITUTE MATERIALS.
• HOT WHILE IN OPERATION KEEP CHILDREN, CLOTHING AND FURNITURE AWAY. CONTACT MAY CAUSE SKIN BURNS.

DO NOT STORE PELLET FUEL WITHIN SPACE HEATER INSTALLATION CLEARANCES OR WITHIN THE SPACE REQUIRED FOR CHARGING AND ASH REMOVAL.
This appliance should only burn pellets graded as standard through an EPA-authorized graded fuel program such as the PFI (Pellet Fuels Institute) Standards Program after May 16, 2015.
DO NOT BURN:
1. Garbage;
2. Lawn clippings or yard waste;
3. Materials containing rubber, including tires;
4. Materials containing plastic;
5. Waste petroleum products, paints or paint thinners, or asphalt products;
6. Materials containing asbestos;
7. Construction or demolition debris;
8. Railroad ties or pressure-treated wood;
9. Manure or animal remains;
10. Salt water driftwood or other previously salt water saturated materials;
11. Unseasoned wood; or
12. Paper products, cardboard, plywood, or particleboard. The prohibition against burning these materials does not prohibit the use of fire starters made from paper, cardboard, saw dust, wax and similar substances for the purpose of starting a fire in an affected wood heater.

Using The Correct Fuel
VENTILATION
Adequate ventilation air is required to operate this heater. During operation, the heater draws air for combustion which can be assisted by the installation of outside combustion air inlets. However, certain weather conditions such as icing or use of kitchen exhaust fans may impact and reduce the effectiveness of vents. It is important to note that room air starvation will negatively impact the operation of the heater. Depending on your location and home construction, outside air may be necessary for optimal performance. Below is a list of possible indicators that a source of outside combustion air may be required.
1. Your stove does not draw steadily, smoke rollout occurs, wood burns poorly, or back-drafts occur whether or not there is combustion present.
2. Existing fuel-fired equipment in the house, such as fireplaces or other heating appliances, smell, do not operate properly, suffer smoke roll-out when opened, or back-drafts occur whether or not there is combustion present.
3. Opening a window slightly on a calm (windless) day alleviates any of the above symptoms.
4. The house is equipped with a well-sealed vapor barrier and tight fitting windows and/or has any powered devices that exhaust house air.
5. There is excessive condensation on windows in the winter.
6. A ventilation system is installed in the house.

INSTALLATION
• Have your stove installed by a certified chimney installer or licensed contractor. Do not make changes to the draft recommendations during the installation of the chimney or stove. This is a stove that burns pellet fuel, if adequate draft is not accomplished this stove will not operate properly and can potentially cause smoke to come from the stove. If draft is compromised, it can drastically impede the performance of the stove, especially when using hardwood pellet fuel.
• Long horizontal chimney runs will impede draft and cause poor performance of this stove.
• Basement installations and air tight houses will require an outside air source.

PERFORMANCE
• Use premium pellets that contain .5% or less ash content. Pellet quality and performance will vary from brand to brand. Experiment with different brand pellets.
• Learn your stove! This stove has no moving parts and requires no electricity; it does however require your attention much like a wood stove, especially when burning a hardwood pellet. CLEARING YOUR SECONDARY BURN PLATE IS A MUST WHILE BURNING HARDWOOD PELLETS. This is simple. NOTE: surfaces will be hot.
• First, remove the ashtray and dispose of any ashes as previously described, and reinstall ashtray.
• Second, remove secondary burn plate. This will allow any built up ashes and hot coals to fall into the ashtray. Inspect the secondary burn plate, any layers of ash should be removed and discarded. Lightly tap the secondary burn plate on the edge of your disposal container to clear any clogged hole(s) in the burn plate. This will resume proper air flow through the burn plate; reinstall the secondary burn plate.
• Considering the numerous different fuels and installations, there is no one formula for how often this needs to be performed. Letting the secondary burn plate build up with ashes can choke the stove causing a decrease in temperature and increase the possibility of smouldering fuel and smoke.
• Until experience has helped you establish a regular routine it is not recommended to leave the stove unattended for long periods of time. ALWAYS EMPTY THE ASHTRAY AND CLEAR THE SECONDARY BURN PLATE PRIOR TO LEAVING THE STOVE UNATTENDED!

QUESTIONS
If you have questions, additional needs, or encounter problems, please contact the Dealer where you made your purchase. This is the quickest remedy to whatever challenges you might encounter. If your Dealer cannot help you, they will contact their Distributor.
Lighting With A Handheld Propane Torch

You will need a handheld propane torch to ignite your stove. We recommend a high quality torch with a squeeze trigger ignition system. DO NOT USE CHEMICALS OR FLUIDS TO START THE FIRE.

1. Make sure the pellet feed door is in the closed position, this is the external knob located on the front of the hopper. All the way down indicates closed.
2. Remove hopper lid and add desired amount of pellets.
3. Make sure front damper slide is in the closed position, holes should be blocked.
4. Inspect primary burn chamber, secondary burn plate and ashtray for soot build up and cleanliness. Perform any maintenance required.
5. Reinstall primary burn chamber, secondary burn plate and ashtray.
6. Remove the primary chamber end slide (the top handle).
7. Light the torch and insert into primary burn chamber. Let the torch run for approximately one minute. This will start the necessary draft and speed the ignition process.
8. Slide the feed to the all the way open position (the knob should now be at the top of the slot).
9. Let the torch run till the stove reaches 200 degrees (this should only take approximately 5 minutes depending on the type of fuel).
10. Remove, turn off and store your torch.
11. Keep the primary slide cover off until the stove reaches approximately 400 degrees.

WARNING: After starting the stove the primary end slide must be on to insure proper air flow through the secondary burn chamber and proper use of outside air.
Lighting With A Heat Gun

You will need a 120 volt industrial heat gun available at most hardware stores.

**DO NOT USE CHEMICALS OR FLUIDS TO START THE FIRE.**

1. Follow steps 1-6 of the lighting with a handheld propane torch instruction.
2. Plug in and turn on heat gun to the high setting then insert heat gun.
3. Let heat gun run for 30 seconds.
4. Open the pellet feed door.
5. Ignition of the pellets will take approximately one minute. You will hear a “whoosh” when the pellets ignite.
6. Turn heat gun down to the low setting and continue to run until the stove reaches 400 degrees, this will happen rapidly after ignition of the pellets.
7. Remove, turn off and store your heat gun.
8. Reinstall the primary chamber end slide.

Controlling The Temperature

**CONTROLLING THE TEMPERATURE**

Because the damper slide is located behind the combustion chamber, adjusting the temperature is the opposite of a traditional wood stove.

To adjust the damper slide: turn handle counter clockwise one half turn then slide to the desired position and retighten.

The open position will reduce the draft and slow the stove down much like a crack in a drinking straw.

Closing the damper will increase higher temperatures and heat output.

**CAUTION:** Do not over loosen the damper slide handle! This may cause the handle to separate from the damper plate.

**SHUTTING DOWN THE STOVE**

When you are ready to shut your stove down simply close the pellet feed door (move to the down position).

After you have closed the pellet feed door the stove will continue to run for approximately 45 minutes.

When shutting down the stove make sure to close the draft slide (holes blocked).
After your stove is installed and ready for use there will be a period of time where some adjustments may be necessary to fit your specific needs from the stove. We like to refer to this as “getting to know your stove”. Each stove demonstrates its own unique personality based upon: type of pellet fuel, elevation, square footage you are heating, barometric pressures, common wind currents, natural drafts within your home to name a few.

Specifically this means learning how often you will need to dump ashes, clear the secondary burn plate, experiment with different brand pellets and determining what position the damper slide needs to be in to get your specific desired results. After you have become familiar with the stove it is possible that you may need to adjust the primary burn cage.

The primary burn basket that comes with every stove is sent out at a preset measurement. This measurement fits most applications but sometimes a user will need to make an adjustment. This is simple to perform; we find the best tools for widening the basket is two chisels. For narrowing the spacing use a pair of pliers.

The three black arrows indicate the three spaces where pellets drop through the basket and on to the secondary burn plate. The minimum spacing should not be adjusted to less than .290, or on a tape measure the closest mark would be just under the 19/64” mark. The maximum adjustment should not exceed .320, or just over the 5/16” mark on a tape measure. Only make small adjustments at a time as you will discover a small adjustment can result in a drastic temperature change. Narrowing will slow the pellet feed rate resulting in lower running temperature. Widening will result in an increased pellet feed rate resulting in a higher running temperature.

### Mobile home installation (US ONLY)

Mobile home installation should be done in accordance with the Manufactured Home and Safety Standard (HUD), CFR 3280, Part 24. Canadian installations require that the heater must be connected to a 3 or 4 inch, factory-built chimney conforming to CAN/ULC-S629. See the installation illustrations in this manual for minimum height above the roof. The chimney installation must allow for removal in case of mobile home transportation, especially outside connections. You may contact your local building authority or person having jurisdiction on height restrictions. Securely fasten this stove to the floor by screwing 1/4” lag bolts up through the floor into the leg levelling holes.

**WARNING**: Do not install in sleeping room.

**CAUTION**: The structural integrity of the manufactured home floor, wall, and ceiling/roof must be maintained. Make sure to maintain an effective vapor barrier by sealing with silicone where the chimney or other components penetrate to the exterior of the structure. Refer to and follow the chimney manufacturer’s installation instructions.
Cleaning and maintenance

WARNING: DO NOT ATTEMPT TO CLEAN THE STOVE WHILE RUNNING OR HOT!

Establish a routine for the fuel, burner and firing technique. Check daily for creosote build-up until experience shows how often you need to clean to be safe. Be aware that the hotter the fire the less creosote is deposited, and weekly cleaning may be necessary in mild weather even though monthly cleaning may be enough in the coldest months. Contact your local municipal or provincial fire authority for information on how to handle a chimney fire. Have a clear understood plan to handle a chimney fire.

CREOSOTE–FORMATION AND NEED FOR REMOVAL
When solid fuel is burned slowly, it produces tar and other organic vapors and these combine with expelled moisture to form creosote. The creosote vapors condense in the relatively cool chimney flue associated with a slow burning fire. As a result, creosote reside accumulates on the flue lining. When ignited, this creosote can result in an extremely hot fire; the chimney should be inspected periodically during the heating season to determine if a creosote build-up has occurred. If a significant layer of creosote has accumulated (3mm or more) it should be removed to reduce the risk of a chimney fire.

DISPOSAL OF ASHES
Ashes should be placed in a steel container with a tight fitting lid. The closed container of ashes should be placed on a noncombustible floor or on the ground, well away from all combustible materials, pending final disposal. If the ashes are disposed of by burial in soil or otherwise locally dispersed, they should be retained in the closed container until all cinders have been thoroughly cooled.

SOOT AND FLY ASH: FORMATION AND NEED FOR REMOVAL
The products of combustion will contain small particles of fly ash. The fly ash will collect in the exhaust venting system and restrict the flow of the flue gases. Incomplete combustion, such as occurs during startup, shutdown, or incorrect operation of the room heater will lead to some soot formation which will collect in the exhaust venting system. The exhaust venting system should be inspected at least once every year to determine if cleaning is necessary.

IMPORTANCE OF PROPER DRAFT
Draft is the force which moves air from the appliance up through the chimney. The amount of draft in your chimney depends on the length of the chimney, local geography, nearby obstructions and other factors. Too much draft may cause excessive temperatures in the appliance. Inadequate draft may cause back puffing into the room and ‘plugging’ of the chimney. Inadequate draft will cause the appliance to leak smoke into the room through appliance and chimney connector joints. An uncontrollable burn or excessive temperature indicates excessive draft. Take into account the chimney’s location to insure it is not too close to neighbours or in a valley which may cause unhealthy or nuisance conditions.

TAMPER WARNING
This wood heater has a manufacturer-set minimum burn rate that must not be altered. It is against federal regulations to alter this setting or otherwise operate this wood heater in a manner inconsistent with operating instructions in this manual.

VISIBLE SMOKE
The amount of visible smoke being produced can be an effective method of determining how efficiently the combustion process is taking place at the given settings. Visible smoke consist of unburned fuel and moisture leaving your stove. Learn to adjust the air settings of your specific unit to produce the smallest amount of visible smoke. Wood that has not been seasoned properly and has a high wood moisture content will produce excess visible smoke and burn poorly.

OVER FIRING
Attempts to achieve heat output rates that exceed heater design specifications can result in permanent damage to the heater.
Cleaning and maintenance

SMOKE AND CO MONITORS
Burning wood naturally produces smoke and carbon monoxide (CO) emissions. CO is a poisonous gas when exposed to elevated concentrations for extended periods of time. While the modern combustion systems in heaters drastically reduce the amount of CO emitted out the chimney, exposure to the gases in closed or confined areas can be dangerous. Make sure you stove gaskets and chimney joints are in good working order and sealing properly to ensure unintended exposure. It is recommended that you use both smoke and CO monitors in areas having the potential to generate CO. A working smoke detector must be installed in the same room as this product. Install a smoke detector on each floor of your home; in case of accidental fire from any cause it can provide time for escape. The smoke detector must be installed at least 15 feet (4.57 M) from the appliance in order to prevent undue triggering of the detector when reloading.

DOOR AND GLASS GASKETS
Inspect the door and glass window gaskets periodically. The door may need to be removed to have frayed, broken, or compacted gaskets replaced by your authorized dealer. This unit’s door uses a .125 x 1 flat gasket.
Inspect and clean the secondary burn plate, primary burn basket, primary burn tube and ashtray prior to igniting the stove. Do not operate your stove with the viewing door open, safety concern may arise. The feed door must be closed and sealed during operation.

GET TO KNOW YOUR STOVE
Experience will determine how often you need to clear the secondary burn plate and ashtray while the stove is in operation. Experience will determine how often the heat exchanger needs to be cleared of ash build up (DO NOT ATTEMPT WHILE THE STOVE IS IN OPERATION). HINT – You will be able to see any ash build up in the heat exchanger by moving the draft slide to the all the way open position. A shop vacuum works well for heat exchanger ash removal.

NOTE: Failure to keep a clean burn chamber or secondary burn plate can result in poor stove performance.

NOTE: Letting ash build up into the primary burn basket can cause choking of the stove and increase the risk of smouldering fuel and or smoke spillage.

WARNING: Dropping or striking the glass with a hard object can result in breaking the glass, care should be taking when removing, replacing or cleaning glass. Never operate with broken or cracked glass.

WARNING: Abrasive cleaners can cause damage to glass.

WARNING: Do not attempt to clean surfaces while hot or in operation.

Cleaning the window is simple; simply remove the hinge pin located on the right side of the window frame by pushing the pin up and out. The window frame will now swing open. Use caution as glass will now be loose. Perform necessary cleaning and reinstall.

NOTE: There are cleaning products available at your local stove dealer specifically for cleaning stove glass.
DO NOT USE SUBSTITUTE MATERIALS WHEN REPLACING GLASS.

NOTE: It may be necessary to replace the gasket rope wrapped around the glass. When damaged or worn, a poor seal around the glass will result in lower performance or temperatures.

• Gasket material specification: ⅜" x 1/8" flat gasket.
• Replacement glass specifications: 3"W x 10"L x ¼" Thickness – Neoceram.
• Adequate hand protection should be worn.
Helpful Hints For Running Your Stove

- When the stove is not in use take the opportunity to inspect and perform any cleaning or maintenance of the primary burn tube, secondary burn plate and ashtray.
- Keep foreign debris out of the hopper.
- Starting the draft by letting the hand held torch run for one minute before introducing pellets is highly recommended. When the stove is cold and it is colder outside than it is inside, there is a downward draft in the chimney. Running the torch for one minute first will overcome this downward draft that is present.
- This stove was developed using Douglas Fir pellet fuel. If Douglas Fir pellet fuel is available in your area they are highly recommended.
- If smoke becomes present during ignition, reposition the torch head so the flame is burning across the bottom of the burn basket not directly on it.
- Installing the stove pipe straight up is highly recommended. This will ensure a good upward draft that all wood stoves need to operate. Elbows and horizontal runs restrict draft.
- The secondary burn plate can be slid out up to one inch to provide maximum air flow during operation.
- While operating the stove on low (damper holes open) the temperature gauge should never fall below 300 degrees. Two things happen when the stove falls below 300 degrees. 1) The draft will slow down enough to impede the performance of the stove. 2) Creosote will build up causing poor performance and increase the risk of a flue fire.
- WHEN INSTALLING IN A BASEMENT FRESH AIR MUST BE PRESENT! There are negative pressures present in most basements that can disrupt draft.
- Operating the stove in a basement with the basement door open is discouraged. When an appliance with any sort of fan is used or a window opens or a door opens upstairs it causes a sudden rush of air to escape from the basement having a negative affect on the stove.
- If it was necessary to adjust the primary burn basket wider, it may be necessary to clear the secondary burn plate more often during operation.
- Barometric damper will help solve problems when stove is experiencing constant high heat output. Barometric gives the user the ability to regulate draft through the chimney until desired temperatures are established on the appliance it has been installed on.
- A VacuStack chimney cap are recommended when experiencing draft issues or fluctuating temperatures or low heat output. VacuStack caps are designed to increase draft on any chimney by causing a vacuum effect through the flue below when the air moves past the cap.
- CAUTION: In high wind areas, excessive draft can be experienced resulting in extended high temperature output on the stove. We recommend a barometric damper be installed when this occurs which gives you the ability to control the excessive draft created by the vacustack and persistent wind currents above.
- Remedies for those that experience a temperature drop after several hours of operation: First, dump the ashtray and properly dispose of ashes as described in this manual. Second, clear the secondary burn plate as described in this manual. If this does not bring the temperature back up then close the pellet stop plate for approximately 35 minutes running the stove on high. Reopen the pellet stop plate. This clears the vertical feed tube of any pre-heated pellets and reintroduces fresh pellet fuel.
## Repair Parts

<table>
<thead>
<tr>
<th>Key</th>
<th>Part No.</th>
<th>Description</th>
<th>Qty.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>610473</td>
<td>Hinged Top Assembly</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>88174</td>
<td>Gasket, Window .125 X 1&quot; W/Psa</td>
<td>4.8 ft</td>
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<tr>
<td>3</td>
<td>610201</td>
<td>Hopper</td>
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<tr>
<td>4</td>
<td>610202</td>
<td>Pellet Stop</td>
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<tr>
<td>5</td>
<td>83936</td>
<td>1/4-20 Plastic Knob</td>
<td>1</td>
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<tr>
<td>6</td>
<td>88174</td>
<td>Gasket - Flat, Glass (3/16T x 3/8W)</td>
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<tr>
<td>7</td>
<td>610209</td>
<td>Heat Shield</td>
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<td>8</td>
<td>27774</td>
<td>Feed Lid</td>
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<td>9</td>
<td>88174</td>
<td>Gasket - Flat, Glass (3/16T X 3/8W)</td>
<td>15 in</td>
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<td>10</td>
<td>27775</td>
<td>Hinge Rod</td>
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<td>11</td>
<td>892222</td>
<td>Latch, Hopper Lid</td>
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<td>12</td>
<td>27428</td>
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<td>13</td>
<td>610192</td>
<td>Burn Chamber</td>
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<td>14</td>
<td>610200</td>
<td>Firebox</td>
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<td>15</td>
<td>610208</td>
<td>Weldment, Air Cover Handle</td>
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<td>Air Cover</td>
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<td>610205</td>
<td>Window Frame</td>
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<td>25</td>
<td>83671</td>
<td>5/16 Dia Pin</td>
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</tr>
<tr>
<td>26</td>
<td>80653</td>
<td>Thermometer</td>
<td>1</td>
</tr>
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</table>
Service Record

It is recommended that your heating system is serviced regularly and that the appropriate Service Interval Record is completed.

**Service Provider:**

Before completing the appropriate Service Record below, please ensure you have carried out the service as described in the manufacturer’s instructions. Always use the manufacturer’s specified spare part when replacement is necessary.

<table>
<thead>
<tr>
<th>Service 01</th>
<th>Date:________________________</th>
<th>Service 02</th>
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<td>Engineer Name:____________________________________</td>
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<td>License No.:____________________________________</td>
<td>License No.:____________________________________</td>
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<td>Company:__________________________________________</td>
<td>Telephone No.:____________________________________</td>
<td>Telephone No.:____________________________________</td>
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<td>Chimney Swept: Checkbox</td>
<td>Stove Inspected: Checkbox</td>
<td>Chimney Swept: Checkbox</td>
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<tr>
<td>Items Replaced:____________________________________</td>
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<td>License No.:____________________________________</td>
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<tr>
<td>Company:__________________________________________</td>
<td>Company:__________________________________________</td>
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<td>Telephone No.:____________________________________</td>
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<td>Chimney Swept: Checkbox</td>
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<td>Chimney Swept: Checkbox</td>
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<tr>
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<th>Service 06</th>
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<tr>
<td>Company:__________________________________________</td>
<td>Company:__________________________________________</td>
<td>Telephone No.:____________________________________</td>
<td>Telephone No.:____________________________________</td>
</tr>
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<td>Chimney Swept: Checkbox</td>
<td>Stove Inspected: Checkbox</td>
<td>Chimney Swept: Checkbox</td>
</tr>
<tr>
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<table>
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<th>Date:________________________</th>
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<tr>
<td>Items Replaced:____________________________________</td>
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</table>
Limited Warranty

Gravity Feed Pellet

The operation of this heater in a manner inconsistent with the owner’s manual will void your warranty and is also against federal regulations.

United States Stove Company warrants to the original purchaser its products against premature failure of any component due to workmanship, quality, or materials as follows:

**TIME PERIOD:**

<table>
<thead>
<tr>
<th>Component</th>
<th>Warranty Period</th>
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</thead>
<tbody>
<tr>
<td>Firebox / Firepot</td>
<td>Three Year</td>
</tr>
<tr>
<td>Heat Exchanger</td>
<td>Three Year</td>
</tr>
<tr>
<td>Door</td>
<td>Three Year</td>
</tr>
<tr>
<td>Cabinets and Trim</td>
<td>One Year</td>
</tr>
<tr>
<td>Gaskets</td>
<td>One Year</td>
</tr>
<tr>
<td>All Electrical Components</td>
<td>One Year</td>
</tr>
<tr>
<td>Ceramic Glass / Agitator</td>
<td>One Year</td>
</tr>
</tbody>
</table>

**CLAIM PROCEDURE**

Any defects should be reported to United States Stove Company or its dealer and/or distributor giving descriptions and pertinent data, including proof of purchase which will be returned upon request.

Providing the heater has been installed and used in accordance with the Owners Manual supplied with the heater, United States Stove Company will either:

1) Replace the defective part free of charge
2) Replace the heater free of charge
3) Where the defect is of a cosmetic (non-functional) nature, United States Stove Company will bear reasonable expense to refurbish the heater, including such items as welding, painting, and incidental labor. A “Reasonable” is defined by terms of this warranty as $30.00/hour with full refund for any purchase of parts from U.S. Stove Company.

**NOT COVERED**

Specifically not covered under terms of this limited warranty or any other warranty are problems relating to smoking or creosote. Smoking is attributable to inadequate draft due to the design or installation of the flue system or installation of the heater itself. Creosote formation is largely attributable to improper operation of the unit and/or draft as mentioned above. Also, not covered are:

1) Removal and re-installation cost.
2) Service calls to diagnose trouble (unless authorized in writing by the manufacturer, distributor, or dealer).
3) Painted or plated surfaces.
4) Damage or defect caused by improper installation, accidents, misuse, abuse (including overfiring) or alteration.
5) Transportation or shipping costs.

**LIMITATIONS AND EXCLUSIONS**

1) United States Stove Company shall not be liable for incidental, consequential, special, or contingent damages anyone might suffer as a result of their breach of this written warranty or any implied warranty.
2) Should the heater be replaced by United States Stove Company “free of charge”, all further warranty obligations are thereby met.
3) Parts and/service replacements made under the terms of this warranty are warranted only for the remaining period of the original heater warranty.
4) Without specific written exclusionary waivers, no one has authority to add to or vary this limited warranty, or to create for United States Stove Company any further obligation of liability in connection with this heater or any other applicable accessory. Any further warranty implication applicable to this heater or any applicable accessory is limited in duration to the same time period as the original statement in the above schedule.

**YOUR DUTIES**

1) This heater, including all applicable accessories, must be installed and operated in accordance with the instructions furnished with the Owners Manual.
2) You should keep as permanent record your proof of purchase (or canceled check or invoice).

**PROBLEM/RESOLUTION**

1) As purchaser, you must first contact the dealer and/or distributor from whom you purchased your heater.
2) If within a reasonable period of time you do not receive satisfactory service from the distributor and/or dealer, write or call United States Stove Company, Customer Service Department, including complete details of the problem and problems you are experiencing, details of your installation, your proof of purchase, and the heater serial number or test agency code number.

**WARRANTOR**

The warrantor of record is United States Stove Company, PO Box 151, 227 Industrial Park Road, South Pittsburg, Tennessee 37380.

Phone number: (800)-750-2723 • Website: www.usstove.com

**NOTE**

This warranty gives you specific legal rights; and, you may also have other rights which vary from state to state.
How to Order Repair Parts

This manual will help you obtain efficient, dependable service from your PELLET STOVE, and enable you to order repair parts correctly.

Keep this manual in a safe place for future reference.

When writing, always give the full model number which is on the nameplate attached to the heater.

When ordering repair parts, always give the following information as shown in this list:

1. The part number ________________________________
2. The part description ________________________________
3. The model number: ________________________________
4. The serial number: ________________________________